

Criminal Background Check Appeal Rights

As part of the background check process your fingerprints will be taken through our contracted provider, known as IdentoGO, to be used for a state and federal background check. Your fingerprints will be sent to the Federal Bureau of Investigation (FBI) for comparison against national criminal fingerprint records and provide the results to the Office of Child and Family Service's Background Check Unit (BCU). The Maine State Bureau of Identification will also provide a State of Maine public criminal history record to the BCU.

You have the right to request a change or correction to either of these records. The procedures for requesting a change or correction to FBI records is set forth in Title 28, CFR Section 16.34. The procedures for requesting a change or correction to State of Maine criminal history records is set forth in 16 M.R.S.A. §709. OCFS can only act based on the information provided to the BCU by the FBI and the Maine State Bureau of Identification. If you believe there is an error in your criminal history information your recourse is through the FBI and/or the Maine State Bureau of Identification, not through the BCU, the Office of Child and Family Services, or the Maine Department of Health and Human Services.